





Astronomical Institute

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Terms and Conditions

- Returning a signed and completed order form constitutes a legally binding order, even if your institution prescribes their own separate order form.
- The invoice is issued based on the information provided in this order form.
- Our invoices are pdf files and do not contain additional information such as tax ID, order number, or other codes your administration may require please specify such info in the order form above. Examples of our invoices can be found at:

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- Invoices are issued in Swiss francs (CHF). Invoices may be given in US Dollars (USD) or Euro (EUR) and may increase the price by up to 10% due to additional fees.
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- Payment terms: 30 days after receipt of invoice. Payment normally via bank transfer only, we can accept some credit cards, please contact us prior to ordering if you wish to pay by card.
- No deductions allowed, banking fees must be carried by the customer.
- The software is delivered electronically as an iso file to up to 3 email addresses given in the contact person's information.
- This form must be completed and returned even if your institution has its own form.
- An order can only be processed if the signed EULA has been returned.
- If shipment of physical data (CD etc) is required, shipment costs will apply depending on service chosen. Please contact us prior to order.

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